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Volusia County Tax Collector earns award for financial operations



Volusia County Tax Collector Will Roberts with the 2021 Legacy Award

DeLand, Fla. – Volusia County Tax Collector Will Roberts has been honored with the 2021 Legacy Award for Financial Operations from the Florida Tax Collectors Association (FTCA). He received the award Aug. 30 at the FTCA annual conference in Orlando.

Within a few months of taking office this year, Roberts began changing the way people experience government services. He and his team implemented electronic funds transfer (EFT) as an option for tax certificate holders. Previously paper checks were produced and mailed, which could take staff up to four hours each day to complete. This secure EFT process has resulted in significant savings in staff time, postage and supplies versus the paper check process.

For more information about the Volusia County Tax Collector, services and locations, please visit vctaxcollector.org.