



# **WILL ROBERTS** **TAX COLLECTOR**

*Serving to make a difference*

## NEWS FOR IMMEDIATE RELEASE

Nov. 19, 2025

### **New self-service registration renewal kiosks available at four Publix locations**

DeLand, Fla. – Renewing your motor vehicle registration is now faster and more convenient than ever. New self-service kiosks are officially live at four Publix grocery stores across Volusia County, offering customers the ability to renew seven days a week, during extended store hours, and without waiting in line at a branch.

“These kiosks give our customers more flexibility and help reduce wait times in our branches,” Tax Collector Will Roberts said. “If you’re already at the store, you can take care of a simple renewal on your own schedule and be on your way in minutes.”

In addition to offering greater convenience, the kiosks help improve operational efficiency by reducing in-office traffic for routine renewals – allowing team members to assist customers with more complex needs.

Kiosks are located inside these four Publix stores:

- Port Orange – 3821 S. Nova Road
- Ormond Beach – 1258 Ocean Shore Blvd.
- DeLand – 299 E. International Speedway Blvd.
- Edgewater – 2970 S. Ridgewood Ave.

To renew at the kiosk, customers should bring:

- The renewal notice with the PIN, or
- The license plate number and the date of birth of the first registered owner
- A credit card for payment (kiosks accept credit cards only; no cash or checks)

The new registration and decal print instantly.

All Florida residents may renew at the kiosk if the renewal meets these conditions:

- No new license plate is required
- No suspensions related to insurance, driver license, or toll violations
- No requirement to file a Florida Certificate of Insurance or IRS Form 2290



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The kiosks cannot process renewals for:

- Boats
- Mobile homes
- Government vehicles
- IRP (International Registration Plan) vehicles
- Personalized plates
- Autonomous vehicles
- National Guard plates
- Parking permits or disability placards

A \$4.50 service fee is added to each kiosk renewal, along with a 2.3% credit card fee. These fees are collected by the vendor that operates and maintains the kiosk system – not by the Tax Collector's Office. They help cover the cost of providing this fast, self-service option in convenient retail locations.

The Tax Collector's Office incurred no cost for the purchase or installation of the kiosks. The vendor provided and installed all equipment as part of its service agreement.

A map with kiosk locations is online at [volusiatax.gov/kiosk](http://volusiatax.gov/kiosk).

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