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NEWS FOR IMMEDIATE RELEASE

March 12, 2021

New Smyrna Beach tag and title office temporarily closed

New Smyrna Beach, Fla. – Due to a COVID-19 exposure among employees at the New Smyrna Beach tag and title office, the location is closed. At this time, the office is expected to reopen Monday, March 15 for walk-in service and for those with previously scheduled appointments.

“Since last night, my staff has been contacting everyone who had an appointment in this office to reschedule them,” said Will Roberts, Tax Collector. “We sincerely apologize for the inconvenience to our citizens who planned to conduct business in the New Smyrna Beach location today. However we are following the guidance from the Centers for Disease Control and Prevention (CDC).”

Appointments are available today at all other Tax Collector locations:

- 1845 Holsonback Dr., Daytona Beach
- 123 W. Indiana Ave., DeLand
- 2744 Enterprise Road, Orange City

Appointments are not required but are strongly suggested to reduce wait time. Citizens can make an appointment or conduct many transactions online at vctaxcollector.org.

When the office became aware of an employee testing positive, all employees who were exposed were directed to quarantine according to Center for Disease Control and Prevention (CDC) guidelines. The office was cleaned and disinfected overnight.

Roberts said Tax Collector public-facing employees are expected to wear face coverings when at work. Upon arrival each day, they are asked if they have COVID symptoms and also have their temperature checked.

When working with customers in the office, employees are behind Plexiglass in addition to wearing face coverings.

This is the first time since the pandemic began that a government-run tag and title office in Volusia has been impacted COVID-19.

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