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NEWS FOR IMMEDIATE RELEASE

June 24, 2021

Lawsuit against Volusia County Tax Collector dropped

DeLand, Fla. – On June 9, 2021, First Volusia Tag Agency recorded documents to voluntarily dismiss its lawsuit filed against Volusia County Tax Collector Will Roberts in November 2020. There was no settlement between the parties, only a dismissal of the case.

"This lawsuit was without merit and wasted time and resources," Roberts said. "I'm glad we can put this behind us and continue to improve the way people experience government services in Volusia County."

The Volusia County Tax Collector currently offers tag and title and property tax services as well as hunting and fishing licenses. The office will take on additional services in the coming year to include driver licenses, concealed weapon licenses and birth certificates.

Residents have several options to conduct transactions with the tax collector office, including online, mail, and in person. The tax collector operates four locations in Volusia County: Daytona Beach, DeLand, New Smyrna Beach and Orange City. Appointments are available to decrease wait times and can be made at vctaxcollector.org.

"Our mission is to provide exceptional customer service, accuracy and education to any resident who seeks our services," said Roberts. "We offer options that allow citizens to come into our offices, complete their transaction and walk out with their documentation in hand for the lowest price."

Since taking office, Roberts and his team have reduced wait times, improved customer service, and added additional services to make each office a one-stop shopping location.

"We are dedicating resources to add new services and a location in Deltona," Roberts said. "The City of Deltona has the largest population in Volusia County. We need to ensure we are offering services in convenient locations countywide. Expanding into Deltona is one of our top priorities."

For more information about the Volusia County Tax Collector, services and locations, please visit vctaxcollector.org.

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