



WILL ROBERTS TAX COLLECTOR

Serving to make a difference

Editor's note: Pictured from left, Supervisor of the Year Amanda Murphy, Volusia County Tax Collector Will Roberts, and Employee of the Year Amanda Ellis. During the Office of Will Roberts – Tax Collector's annual team member awards presentation, both top award winners were graduates of Volusia County Schools and were recognized for their leadership, professionalism and commitment to service.



NEWS FOR IMMEDIATE RELEASE

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Homegrown talent earns top honors at Tax Collector's Office

DeLand, Fla. – Two graduates of Volusia County Schools have been named the top honorees of the year for the Office of Will Roberts – Tax Collector, recognized for their leadership, professionalism and commitment to service.

The Employee of the Year honor was awarded to Amanda Ellis, a DeLand High School graduate, while Amanda Murphy, a Mainland High School graduate, was named

Supervisor of the Year. Both were surprised with the awards during the organization's annual team member recognition ceremony Feb. 16.

"These awards are especially meaningful because they come directly from peer nominations," said Will Roberts, Volusia County tax collector. "Amanda Ellis and Amanda Murphy consistently demonstrate integrity, respect and a genuine commitment to our customers and to each other. Their leadership, professionalism and willingness to serve set a standard for our entire organization."

Ellis, a graduate of DeLand High School and the University of Florida, joined the Office of Will Roberts – Tax Collector in 2024. Before entering public service, she worked as a middle school teacher. She currently serves as the organization's training coordinator, where she supports team members across all branches.

In her nomination, a colleague wrote that Ellis "approaches her role with integrity, respect and a strong commitment to excellence, setting a standard that positively reflects the organization both internally and externally." The nomination praised her collaborative approach, thoughtful communication and willingness to help others, noting that she represents the best of the organization and serves as a role model for her peers.

Murphy, the Supervisor of the Year, is a Mainland High School graduate who joined the Tax Collector team in 2016. She now serves as branch manager of the Daytona Beach location, where she oversees daily operations and team development.

Her nomination described her as a leader who leads by example, never being too big for any task, while mentoring supervisors to manage with empathy and transparency. The nomination credited Murphy with fostering a high-trust environment through accountability, proactive problem-solving and advocacy for both customers and team members, calling her the gold standard of the organization's core values.

Each year, frontline team members are encouraged to nominate their peers for these top annual awards. A team of non-supervisory employees evaluates the anonymous submissions based on how well nominees demonstrate the organization's core values — integrity, respect, teamwork and commitment to customers.

Julia Vasquez, a motorist services specialist who joined the Volusia County Tax Collector team in 2023, was also recognized as the Customer Service Champion of the Year. Vasquez earned the honor based on the positive customer feedback and reviews she receives, reflecting her dedication to providing courteous, knowledgeable and efficient service. Her recognition highlights the important role frontline team members play in shaping the customer experience.

For more information about the Volusia County Tax Collector, services and locations, visit volusiatax.gov.

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